

## **2.11 “Code 900” Radio Procedure**

### **2.11 Purpose**

The purpose is to define the Radio term “Code 900” utilized by AFR Alarm Room dispatchers.

#### **2.11.1 Policy**

It is the policy of the Department to follow Albuquerque Fire Rescue (AFR) Standard Operating Guidelines (SOG) 5-1-39: “Code 900” Radio Procedures.

#### **2.11.2 Definition**

1. Per SOG 5-1-39, the term “Code 900” is utilized as an Emergency Alert when an immediate and emergent assist is needed; and responder is unable to communicate the nature of the life threatening or potentially life-threatening emergency to the AFR Alarm Room for concern of escalating the threat.

#### **2.11.3 Procedure**

1. This function is activated by pressing and holding the emergency red button on the portable or unit mounted radios. When the Emergency Alert is activated, the radio transmission procedure will be as follows:

- a. The AFR Alarm Room will immediately request a “Code 900” from the ACS Responder that activated the Emergency Alert (i.e. “**Alarm to ACS#, “Code 900”**”)
- b. If the activation is **FALSE** (i.e. accidental/unintentional) the ACS Responder that activated the Emergency Alert will advise, “**ALL SAFE**”.
- c. If the ACS Responder does not respond or advise anything other than “ALL SAFE,” then AFR Alarm Room will repeat “Alarm to ACS#, Code 900.” If for the second time, the ACS Responder fails to respond or advise anything other than “ALL SAFE,” the Alarm Room will dispatch Albuquerque Police Department (APD) units Code 3 to the ACS Responders/units last known location for immediate assistance.
- d. The AFR Alarm Room will continue to attempt to reach the ACS Responder verbally and by cell phone if possible. If at any time the ACS Responders reply with “ALL SAFE,” the Alarm Room will cancel APD.

2. The Alarm Room will notify the ACS Deputy Director of Field Response and ACS Director regarding any alert that is deemed valid requiring the dispatch of APD.

#### **2.11.4 Rules of Emergency Alert**

1. Per SOG 5-1-39, the term “Code 900” will be used for Emergency Alert activation **ONLY**.
2. These are the same “CODE 900” guidelines and procedures recognized by the Bernalillo County Fire Department and Bernalillo County Emergency Communications/Dispatch Center (BCEC).